

Metro Infectious Disease Consultants

Availability, Compassion, Excellence






In 1994, Metro Infectious Disease Consultants (MIDC) was established with 8 infectious disease physicians working in the Chicago area. Based on the philosophy that strategic growth and market neutrality would optimize patient care and physician lifestyle, MIDC has grown to be the largest infectious disease group in the country.

The Challenge

MIDC's pharmacy rooms and clinic refrigerators needed to be closely monitored for temperature and other environmental guidelines of the U.S. pharmaceutical compounding standards to protect and insure the safety of the compounding environment and drug storage.

Needed a solution that would:

-  Create a monitoring solution that could span multiple rooms and units
-  Integrate with existing monitoring tools
-  Create a solution that would meet the U.S. standards

The Solution

TruePath engineering worked with MIDC to come up with an environmental monitoring solution using HW-Group's devices and sensors. This required design layout, configuring PRTG sensors and triggers, conversions and calculations to resolve reporting.






"The pre-sales team got involved right away and made sure the correct equipment and layout design was going to be functional before ordering. Sensors, distances and connector types were all reviewed; there were no surprises."

Mike Labath, IT Manager

The Results

The HW-Group's Poseidon2 3266 units and sensors provide the needed monitoring for all the temperature and humidity controls that MIDC requires. The units, integrated with the logging systems, provide the answer to strict compliance guidelines. When a new firmware release came out, TruePath tested it and notified MIDC, 8 months after implementation.

-  Cost effective solution that met high standards
-  TruePath provided efficient and supportive engineering to build, test and help deploy products
-  Integration into production monitoring tools and logging systems

